



General Assembly

Amendment

January Session, 2007

LCO No. 9199

SB0110109199SD0

Offered by:

SEN. CRISCO, 17th Dist.

REP. O'CONNOR, 35th Dist.

To: Subst. Senate Bill No. 1101

File No. 227

Cal. No. 247

"AN ACT CONCERNING MOTOR VEHICLE REPAIRS."

1 Strike everything after the enacting clause and insert the following
2 in lieu thereof:

3 "Section 1. Section 14-65i of the general statutes is repealed and the
4 following is substituted in lieu thereof (*Effective October 1, 2007*):

5 (a) Each motor vehicle repair shop shall prominently display a sign
6 [24] twenty-four inches by [36] thirty-six inches in each area of its
7 premises where work orders are placed by customers. The sign, which
8 shall be in boldface type, shall read as follows:

9 THIS ESTABLISHMENT IS LICENSED WITH THE

10 STATE DEPARTMENT OF MOTOR VEHICLES.

11 EACH CUSTOMER IS ENTITLED TO...

12

- 13 1. A WRITTEN ESTIMATE FOR REPAIR WORK.
- 14 2. A DETAILED INVOICE OF WORK DONE AND PARTS SUPPLIED.
- 15 3. RETURN OF REPLACED PARTS, PROVIDED THE REQUEST IS
- 16 MADE AT THE TIME WRITTEN OR ORAL AUTHORIZATION IS
- 17 PROVIDED FOR WORK TO BE PERFORMED.
- 18 _____
- 19 NO REPAIR WORK MAY BE UNDERTAKEN ON A VEHICLE
- 20 WITHOUT THE AUTHORIZATION OF THE CUSTOMER.
- 21 NO CHARGES FOR REPAIR MAY BE MADE IN EXCESS OF THE
- 22 WRITTEN ESTIMATE WITHOUT THE WRITTEN OR ORAL
- 23 CONSENT OF THE CUSTOMER.
- 24 _____
- 25 QUESTIONS CONCERNING THE ABOVE SHOULD BE DIRECTED
- 26 TO THE MANAGER OF THIS REPAIR FACILITY.
- 27 UNRESOLVED QUESTIONS REGARDING SERVICE WORK MAY BE
- 28 SUBMITTED TO:
- 29 _____
- 30 DEPARTMENT OF MOTOR VEHICLES
- 31 DEALER REPAIR DIVISION
- 32 60 STATE STREET, WETHERSFIELD, CONNECTICUT
- 33 TELEPHONE:
- 34 HOURS OF OPERATION:
- 35 (b) Each motor vehicle repair shop shall post a sign, as required by
- 36 this subsection, in each area of its premises where work orders are
- 37 placed by customers. The sign shall state: (1) The hourly charge for
- 38 labor; (2) the conditions, if any, under which the shop may impose
- 39 charges for storage, and the amount of any such charges; and (3) the
- 40 charge, if any, for a diagnosis.

41 (c) Each motor vehicle repair shop shall prominently display a sign
42 in each area of its premises where work orders are placed by
43 customers. The sign, which shall be in boldface type, shall read as
44 follows:

45 NOTICE: THE CUSTOMER HAS THE RIGHT TO CHOOSE THE
46 LICENSED REPAIR SHOP WHERE THE DAMAGE TO HIS OR HER
47 MOTOR VEHICLE WILL BE REPAIRED.

48 [(c)] (d) The Commissioner of Motor Vehicles shall determine the
49 size, type face and form of the signs required by this section.

50 Sec. 2. Section 38a-364 of the general statutes is repealed and the
51 following is substituted in lieu thereof (*Effective January 1, 2008*):

52 (a) For the purposes of sections 14-12b and 14-12c, subsection (a) of
53 section 14-13, sections 14-213b and 14-217 and this section, "private
54 passenger motor vehicle" shall have the same meaning as in subsection
55 (e) of section 38a-363.

56 (b) Each insurance company which issues private passenger motor
57 vehicle liability insurance providing the security required by sections
58 38a-19 and 38a-363 to 38a-388, inclusive, shall issue annually to each
59 such insured an automobile insurance identification card, in duplicate,
60 for each insured vehicle, one of which shall be presented to the
61 commissioner as provided in section 14-12b and the other carried in
62 the vehicle as provided in section 14-12f. Except as provided in
63 subsection (c), such card shall be effective for a period of one year and
64 shall include the name of the insured and insurer, the policy number,
65 the effective date of coverage, the year, make or model and vehicle
66 identification number of the insured vehicle and an appropriate space
67 wherein the insured may set forth the year, make or model and vehicle
68 identification number of any private passenger motor vehicle that
69 becomes covered as a result of a change in the covered vehicle during
70 the effective period of the identification card. When an insured has five
71 or more private passenger motor vehicles registered in this state, the
72 insurer may use the designation "all owned vehicles" on each card in

73 lieu of a specific vehicle description. Each such insurance company
74 that delivers, issues for delivery or renews such private passenger
75 motor vehicle liability insurance in this state on or after January 1,
76 2008, shall include on such card, the following notice, printed in capital
77 letters and boldface type:

78 NOTICE: YOU HAVE THE RIGHT TO CHOOSE THE LICENSED
79 REPAIR SHOP WHERE THE DAMAGE TO YOUR MOTOR VEHICLE
80 WILL BE REPAIRED.

81 (c) Whenever a binder for such insurance is issued by an agent, the
82 agent shall also issue a temporary identification card, in duplicate, for
83 each covered vehicle effective for a period of sixty days from the date
84 on which the binder becomes effective. Such temporary cards shall
85 include the name of the insured and insurer, the printed name and
86 signature of the agent or authorized representative, the effective date
87 of the binder, the policy number or, if such number is not available, the
88 agent's code number and the year, make or model and vehicle
89 identification number of the insured vehicle.

90 (d) The provisions of this section shall apply only to private
91 passenger motor vehicles registered in this state.

92 Sec. 3. Section 38a-354 of the general statutes is amended by adding
93 subsection (c) as follows (*Effective January 1, 2008*):

94 (NEW) (c) Any appraisal or estimate for a motor vehicle physical
95 damage claim written on behalf of an insurer shall include the
96 following notice, printed in not less than ten-point boldface type:

97 NOTICE: YOU HAVE THE RIGHT TO CHOOSE THE LICENSED
98 REPAIR SHOP WHERE THE DAMAGE TO YOUR MOTOR VEHICLE
99 WILL BE REPAIRED."

This act shall take effect as follows and shall amend the following sections:		
---	--	--

Section 1	October 1, 2007	14-65i
-----------	-----------------	--------

Sec. 2	<i>January 1, 2008</i>	38a-364
Sec. 3	<i>January 1, 2008</i>	38a-354